



## NUTRI-GROMS™ FREQUENTLY ASKED QUESTIONS

### **What is Nutri-Groms™?**

Nutri-Groms™ is a new program fueled by Nutri-Grain® to give young teens an opportunity to participate in activities they want to pursue, giving them a chance to try something new or learn skills. Our first program is skateboarding. More activities will be offered over the coming months so keep an eye on our website!

### **When can I enroll my kid/s?**

Enrollment opens on the Monday 2<sup>nd</sup> September 2024 and closes at 11.59pm on Tuesday 24<sup>th</sup> September 2024.

### **Does it cost to enroll my kid/s?**

No, the Nutri-Groms™ skate sessions are free.

### **How many kids can I enroll?**

A parent/guardian can enroll up to 3 kids to the Nutri-Groms™ skate sessions (1 session per kid). If your kids have friends that also want to join, parents/guardians can register and sign them up in the same class. We will do our best to ensure the kids are in the same sessions with their friends based on availability but cannot guarantee it.

### **It appears I already have an account, but I haven't signed up to Nutri-Groms™ before?**

You may have entered a Kellogg's brand promotion in the past. If you don't remember your password to log in, simply hit 'forgot password' and you'll receive instructions to reset. Any issues or questions, please visit - [https://www.kelloggs.co.nz/en\\_NZ/contact-us.html](https://www.kelloggs.co.nz/en_NZ/contact-us.html) or phone 0800 881 889 to speak to our consumer services team.

### **What's the age range?**

Kids aged between 8-16 years old.

### **What is the child to instructor ratio?**

There will be a maximum of 20 students and 2 teachers in every session.

### **Who are the tutors/Young Guns?**

The Young Guns Skate School was founded by Pro Skateboarder Simon Thorp in 2010. Along with a team of top NZ skateboarders, they provide skateboard tuition and opportunities to the growing number of young people interested in skateboarding.

The benefits of their classes include confidence and self-esteem building, improved balance, coordination and improved behavior in and out of school. On top of that kids learn how to

have fun on a skateboard. For more information visit

<https://www.younggunsskateschool.co.nz/>

**Do parents/guardians need to stay for the entire duration of the class?**

It's the parent/guardian's responsibility to arrange drop off and pick up. We understand that some kids would like to skate in the area before or after class. Kellogg's and their agencies are not responsible for kids before the session begins or after it finishes. It is the parent/guardian's responsibility to ensure the safety of their kids at all times, including before and after the class. Parents are welcome to stay during the class.

**How do I know if my preferred session date is confirmed?**

You will receive a text message followed by an email within 3 business days to confirm if your kid/s have a confirmed session booking. We will do our best to accommodate the date/time that you have nominated but cannot guarantee it.

**What happens if my kid/s enrollment isn't successful?**

We will try and accommodate every entry. If our sessions fill up during your application, we will aim to let you know within 3 business days.

**My kid/s are new to skateboarding, does that matter?**

Students of all abilities are welcome to the classes, including beginners. We will do our best to split groups according to similar skill levels. This is also dependent on the size of sessions. The Young Guns tutors will make your child feel very welcome upon arrival and any nerves will disappear as soon as the wheels start rolling. As long as your child isn't better than us at skateboarding, then we can help!

**Do I need my own skateboard, helmet and padding?**

If your kids have their own skateboard and helmet, please bring it to the session. If not, we have plenty of spare skateboards and helmets that can be used at no cost. Helmets must be worn during classes, no exceptions. Other padding is optional and is not provided. While we don't discourage the use of other padding if you prefer for your child to wear them, students are generally very safe without other padding.

**What do I need to pack for my kid/s for the sessions?**

We encourage you to pack sunblock, a hat and a drink bottle for your kid/s.

**What happens if I need to cancel sessions?**

If your child is no longer able to attend, please email [nutrigroms@vml.com](mailto:nutrigroms@vml.com) as soon as possible so another child can have an opportunity to learn to skate.

**What happens if it's raining?**

Classes may need to be canceled if there is extreme weather. If we do have to cancel a class, a text message will be sent out to all parents/guardians who have booked for that class, one hour prior to the start of the class.